

Isostatic Toll Service Bilbao is committed to being a preferred supplier of isostatic heat-treated parts by:

- **Meeting Customer Expectations.**
- **Continually improving processes and services.**
- **Complying with the requirements of the AS/EN9100.**
- **Encouraging employee involvement in process improvements.**
- **Monitoring to ensure compliance with legal requirements, including Health and Safety, and Environmental applicable matters.**
- **Integrating workplace safety and environmental issues into the organization's management system.**
- **Improving the effectiveness of the Quality Management System.**
- **Promoting Human Factors and Product Safety Culture**

The measure of success will be through the achievement of Quality management system objectives that are continually reviewed for effectiveness.

This policy is reviewed at each Management Review Meetings; posted throughout and accessible to all employees; discussed with all new employees during training.

This Policy is also available to all interested parties upon request and in our web site.

Authorized by:



Position: Plant Manager

Date Approved: 28/11/2024

Review Date: 28/11/2024

Rev	Date	Authorized by:	Explanation
00	18/12/2019	MF	Initial Issue
01	09/11/2020	MF	Add of some new policies
02	28/11/2024	MF	Added Human Factors and Product Safety